



FEDERAL BENEFITS EXPERTS

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Information & Telephone Directory

Direct dial extensions can be reached by calling (703) 838-7760. Hours of operation: 8 a.m.-5 p.m. Monday-Friday, EST.

Table with 3 columns: SUBJECT, DEPARTMENT, and Phone Number or Extension. Lists various services and their contact information.

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| Legislative inquiries..... | Advocacy | 1-800-456-8410, press 3 |
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| Medicare questions..... | Federal Benefits Institute..... | 1-800-456-8410, press 2 |
| Membership cards / renewal dates | Member Engagement..... | 1-800-456-8410, press 1 |
| Membership dues | Member Engagement..... | 1-800-456-8410, press 1 |
| Membership, eligibility for | Member Engagement..... | 1-800-456-8410, press 1 |
| Membership, Distinguished | Member Engagement..... | 1-800-456-8410, press 1 |
| Membership, recruitment / retention of members..... | Member Engagement..... | 300 |
| Membership rosters, reports, printouts | Member Engagement..... | 1-800-456-8410, press 1 |
| Membership transfers, death of spouse..... | Member Engagement..... | 1-800-456-8410, press 1 |
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| NARFE-PAC | Advocacy | 1-800-456-8410, press 3 |
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| OPM, member problems with..... | Federal Benefits Institute..... | 1-800-456-8410, press 2 |
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| Service Officer Guide..... | Federal Benefits Institute..... | 1-800-456-8410, press 2 |
| Social Security Legislation, GPO / WEP | Advocacy | 1-800-456-8410, press 3 |
| Social Security, general questions about..... | Federal Benefits Institute..... | 1-800-456-8410, press 2 |
| State legislation..... | Advocacy | 1-800-456-8410, press 3 |
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Names To Know

| | |
|---|-----------------------|
| Staff Vice President, Policy and Programs | John Hatton |
| Senior Director, Budget and Finance | Veronica Clemons |
| Senior Director, Communications and Technology..... | Jennifer Rafael |
| Senior Director, Member Engagement..... | Nora MacDonald |
| Director, Chapter Relations | Sandra Lawing |
| Senior Manager, Membership Data | Natcole Reid-McCorkle |
| Manager, Operations | DeWayne Ross |
| Manager, Political & Legislative Affairs..... | RJ Thacker |
| Manager, Federal Benefits Institute | Ellie Dorsey |
| Manager, Grassroots & Policy..... | Nicole Blackstone |

Email Addresses

Staff email addresses are first initial, last name@narfe.org (e.g., John Doe would be jdoh@narfe.org).

National Officers

| | | |
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Regional Vice Presidents

| | | |
|---------------------|-----------------------|--------------------------|
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Departments and Programs

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|--|--------------------------|
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| Advocacy | advocacy@narfe.org |
| Alzheimer's – NARFE Program..... | natpres@narfe.org |
| Budget & Finance..... | budfin@narfe.org |
| Communications and Public Relations..... | communications@narfe.org |
| Federal Benefits Institute..... | fedbenefits@narfe.org |
| Federation & Chapter Services | fedchpsrvcs@narfe.org |
| Human Resources..... | humres@narfe.org |
| Information Technology | it@narfe.org |
| LEGcon..... | advocacy@narfe.org |
| Login help..... | memberrecords@narfe.org |
| Mail Order..... | mailorder@narfe.org |
| Member Engagement..... | memberrecords@narfe.org |
| Member Engagement/Recruitment | membership@narfe.org |
| NARFE-FEEA Fund..... | natpres@narfe.org |
| National Conference..... | events@narfe.org |
| Scholarship Program..... | scholarship@narfe.org |