

NARFE HEADQUARTERS

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248 Apter, Ross
431 Badie, Terri
242 Bedard, Beth
274 Bowman, Dave
258 Browne-Barnes, Veronica
277 Bryant, Jacqueline
246 Campbell, Sharon
269 Carter, Erin
282 Chunchurova, Daniela
286 Clemons, Veronica
432 Curry, Denise
244 Dean, Evan
260 De Castro, Johann
256 Franklin, Towanda
273 Green, Lynette
267 Hatton, John
252 Hayden, Derrick
281 Hensley, Kathryn
266 Ickes, Seth
287 Jackson, LaJuadon
264 Klement, Jessica
289 Klingman, Kelly
341 Lawing, Sandra
265 Marwitz, Claire
342 Moore, Myra
241 Mosher, Helen
288 Nelson, Anita
263 Padilla-Goad, Marsha
270 Rafael, Jennifer
271 Reeves, James (Al)
434 Reid-McCorkle, Natcole
275 Robinson, Christina
433 Sherman, Tierra
279 Sido, Barbara
261 Sorto, Theresa
255 Thomas, Ken
429 Washington-Molder, D'Juna
240 Yu, Mabel

200 Operator
290 Conference Room
257 Media Room
403 NEB Office

Call Centers

924 Member Services
925 Federal Benefits Institute
926 Advocacy

Hunt Groups

373 IT Support
203 Budget & Finance
204 Recruitment/Retention
205 Support Services

TOLL FREE NUMBERS

Member Services
Federal Benefits Institute
Advocacy
1-800-456-8410

EMERGENCY - 911
(fire, ambulance, etc.)

Last update: 4/14/21

OFFICE OF THE PRESIDENT

255 Ken Thomas, National President

OFFICE OF THE SECRETARY/TREASURER

281 Kathryn Hensley, National Secretary/Treasurer

EXECUTIVE OFFICE

279 Barbara Sido, CAE, Executive Director

256 Towanda Franklin, Manager, Executive Office and Governance Operations

GOVERNANCE

273 Lynette Green, Governance Coordinator, Assistant to NEB

POLICY & PROGRAMS

264 Jessica Klement, Staff Vice President

ADVOCACY

267 John Hatton, Senior Director, Legislative Affairs

263 Marsha Padilla-Goad, Grassroots Program Manager

248 Ross Apter, Political Associate

266 Seth Ickes, Grassroots Assistant

FEDERAL BENEFITS INSTITUTE

269 Erin Carter, Director

271 Al Reeves, Senior Benefits Specialist

MARKETING, COMMUNICATIONS & MEMBERSHIP

241 Helen Mosher, Staff Vice President

COMMUNICATIONS

270 Jennifer Rafael, Communications and Marketing Director

240 Mabel Yu, Senior Editor

242 Beth Bedard, Creative Services Manager

244 Evan Dean, Digital Communications Assistant

NEW BUSINESS DEVELOPMENT & EVENTS

288 Anita Nelson, Director, Business Development

265 Claire Marwitz, Sales and Fundraising Coordinator

RECRUITMENT/RETENTION

274 Dave Bowman, Senior Director, Membership Development

275 Christina Robinson, Acquisition Manager

277 Jacqueline Bryant, Rec/Ret Assistant

FINANCE & ADMINISTRATION

260 Johann De Castro, CPA, Staff Vice President

289 Kelly Klingman, Admin Coordinator

BUDGET & FINANCE

286 Veronica Clemons, Director

282 Daniela Chunchurova, Sr. Accountant

287 Lajuadon Jackson, Funds Accountant A

HUMAN RESOURCES

258 Veronica Browne-Barnes, Human Resources Manager

INFORMATION TECHNOLOGY

261 Theresa Sorto, Senior Analyst

MEMBER SERVICES

341 Sandra Lawing, Director

434 Natcole Reid-McCorkle, Section Leader

342 Myra Moore, Researcher

429 D'Juna Washington-Molder, Dues Withholding

431 Terri Badie, Representative

432 Denise Curry, Representative

433 Tierra Sherman, Dues Withholding

SUPPORT SERVICES

252 Derrick Hayden, Manager

200 Sharon Campbell, Receptionist

Fax Numbers

703 838-7781 1st Floor, Communications

703 838-7782 2nd Floor, Advocacy

703 838-7783 3rd Floor, Membership

703 838-7784 4th Floor, Budget & Finance

703 838-7785 2nd Floor, Executive Office

CALL CENTERS

Member Services

| | |
|--------------------------|----------|
| SANDRA LAWING | EXT. 341 |
| NATCOLE REID-MCCORKLE | EXT. 434 |
| TERRI BADIE | EXT. 431 |
| MYRA MOORE | EXT. 342 |
| DENISE CURRY | EXT. 432 |
| D'JUNA WASHINGTON-MOLDER | EXT. 429 |
| TIERRA SHERMAN | EXT. 433 |

Federal Benefits Institute

| | |
|-------------------|----------|
| JAMES (AL) REEVES | EXT. 271 |
|-------------------|----------|

Advocacy

| | |
|-----------------|----------|
| JESSICA KLEMENT | EXT. 264 |
| ROSS APTER | EXT. 248 |
| SETH ICKES | EXT. 266 |

RING GROUPS

Information Technology

| | |
|---------------|----------|
| THERESA SORTO | EXT. 261 |
|---------------|----------|

Budget & Finance

| | |
|---------------------|----------|
| LAJUADON JACKSON | EXT. 287 |
| DANIELA CHUNCHUROVA | EXT. 282 |

Recruitment & Retention

| | |
|--------------------|----------|
| CHRISTINA ROBINSON | EXT. 275 |
| JACQUELINE BRYANT | EXT. 277 |

Support Services

| | |
|----------------|----------|
| DERRICK HAYDEN | EXT. 252 |
|----------------|----------|

STAFF EMAIL

Staff email addresses are first initial, last name@narfe.org.

EMAIL

**National Headquarters

hq@narfe.org

**National President

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**National Secretary/Treasurer:

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**Executive Director:

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**Support Services

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**Receptionist/Operator

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**Member Services

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**Recruitment/Retention

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**Governance

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**Communications/*narfe* magazine

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**Public Relations

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**Events

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**Business Development

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**Human Resources

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**Print Shop

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**Mail/Supply

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**Budget & Finance

budfin@narfe.org

**Alzheimer's – NARFE Program

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**Scholarship Program

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**Information Technology

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