



# Introduction to FEDHub

Frances E Johnston,  
FEDHub Michigan Community  
Administrator

<https://www.narfe.org/mi/>

# Overview

- What is FEDHub?
- Quick Start
  - Login
  - Start profile
  - Join the conversation
- Completing your profile
- Communities of interest

# What is FEDHub?

- NARFE's exclusive member network
- Discussions in “Communities”
- Federation communities
- Topical, examples:
  - Benefits
  - Advocacy
  - Technology
  - Employee groups USPS

# Need Answers?

- I live in [city name]. Is there a chapter near me?
- How does the new Postal Health Benefit Plan affect what I have now?
- How do I take the Required Minimum Distribution from my Thrift Savings Plan (TSP) account?
- I'm having a benefit problem, who can help me?
- What is the status of H.R.82 on WEP Reform?

# Why did NARFE Set this up?

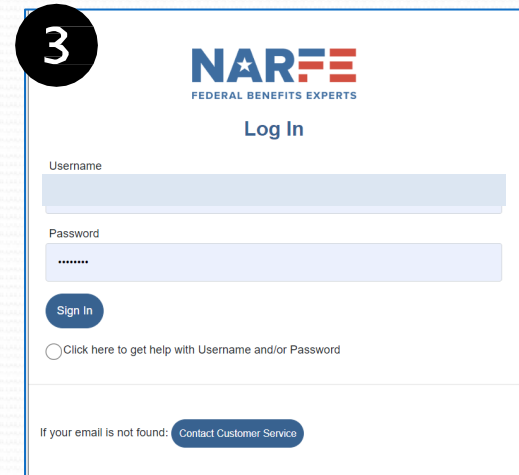
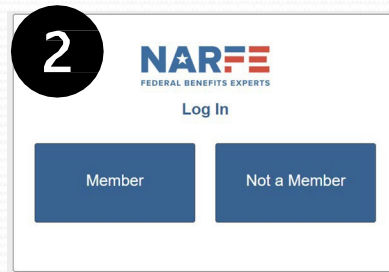
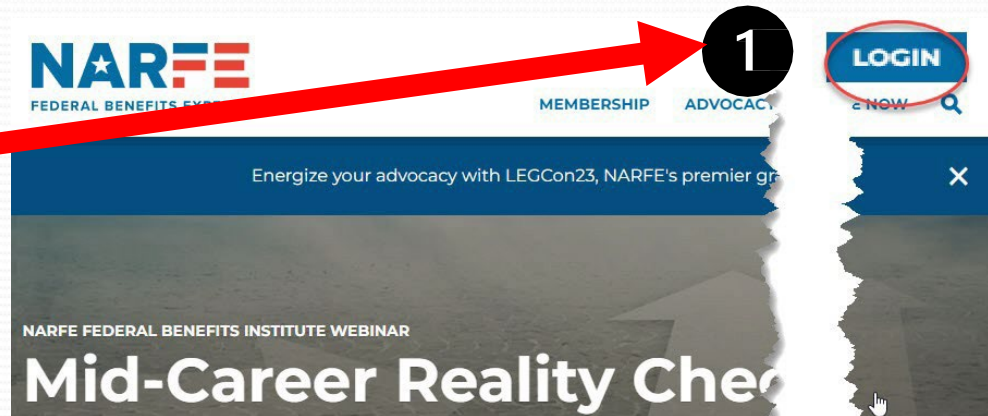
- Helps members connect with others
- Increase chapter and federation visibility
- Increase member engagement and retention
- More agile response to advocacy challenges
- Supports a more mobile audience
- Helps with member retention
- Generate non-dues revenue
- Targeted email capability

# Quick Start

- Getting to FEDHub
  - FEDHub website [www.FEDHub.narfe.org](http://www.FEDHub.narfe.org)
  - From the NARFE website [www.NARFE.org](http://www.NARFE.org)
- Login using the same ID and password you use for the NARFE website.

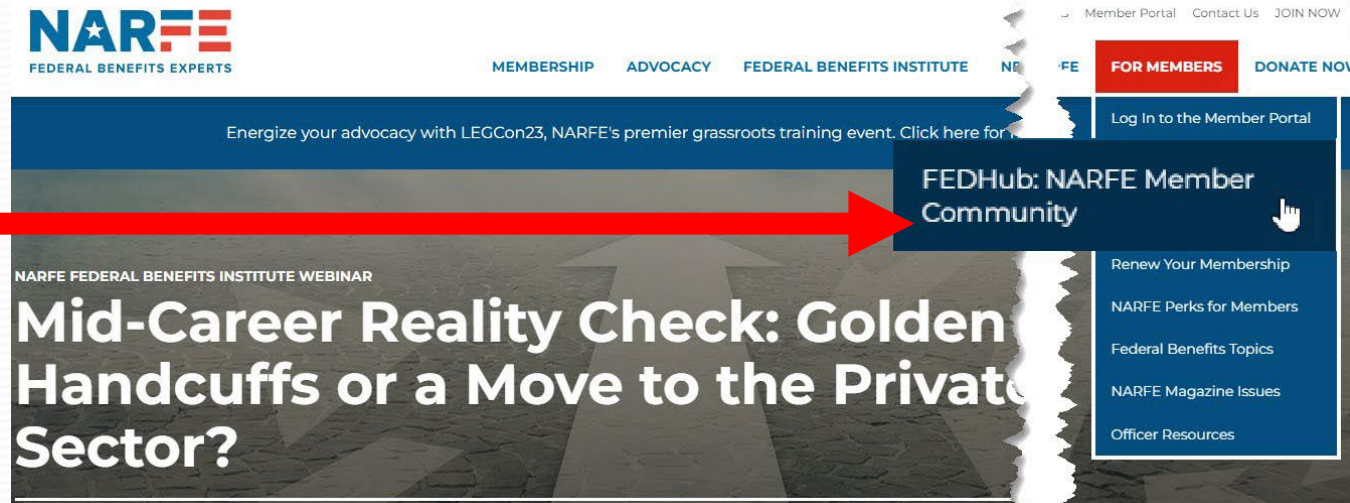
# Login at [www.NARFE.org](http://www.NARFE.org)

1. Start at [www.narfe.org](http://www.narfe.org)  
Click the “Login” button at the top right of the screen.
2. On the next screen choose “member.”
3. Enter user ID and password. You are now in the Member Portal with access to member-only parts of the system.



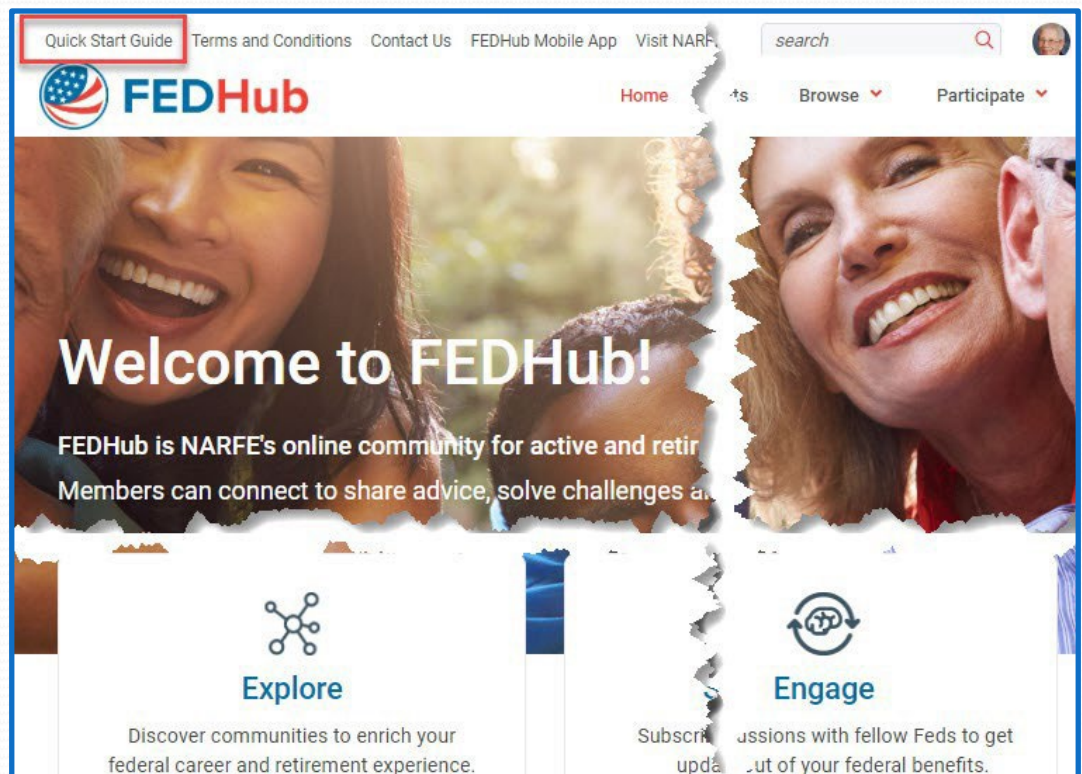
# Select FEDHub

From the  
“For  
Members”  
dropdown  
menu select  
“FEDHub:  
NARFE  
Member  
Community.”



# Quick Start Guide

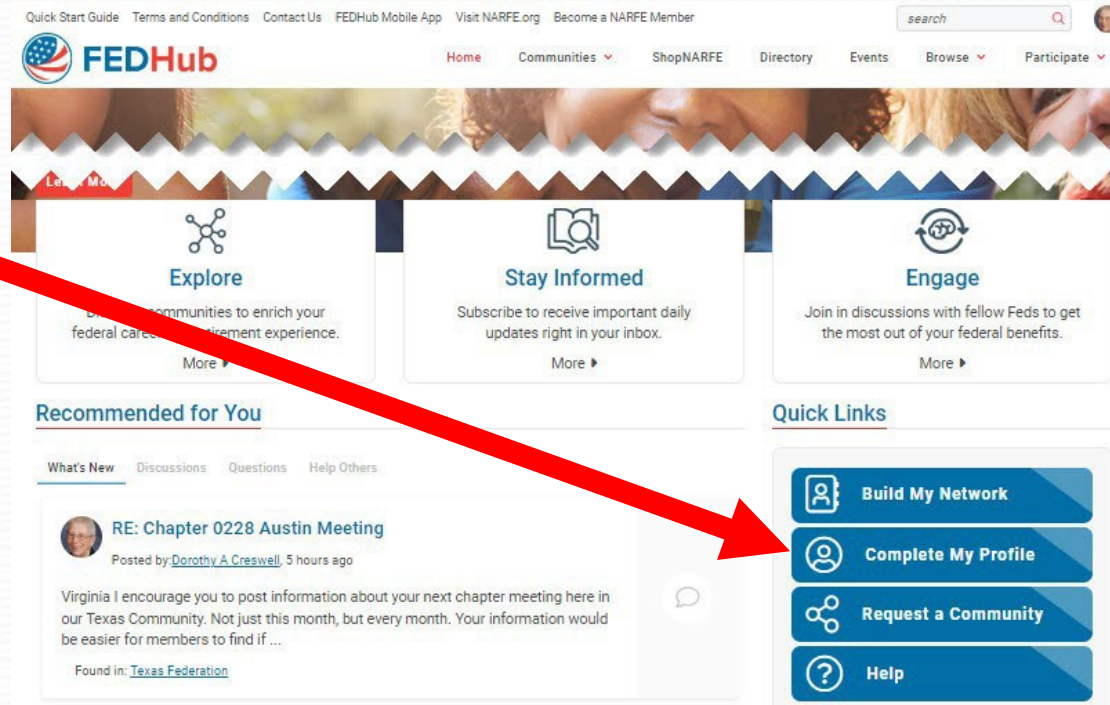
At the top left is a link to the “Quick Start Guide.” This is designed to get you going as easy as 1-2-3 and also has helpful hints.



# Start Your Profile

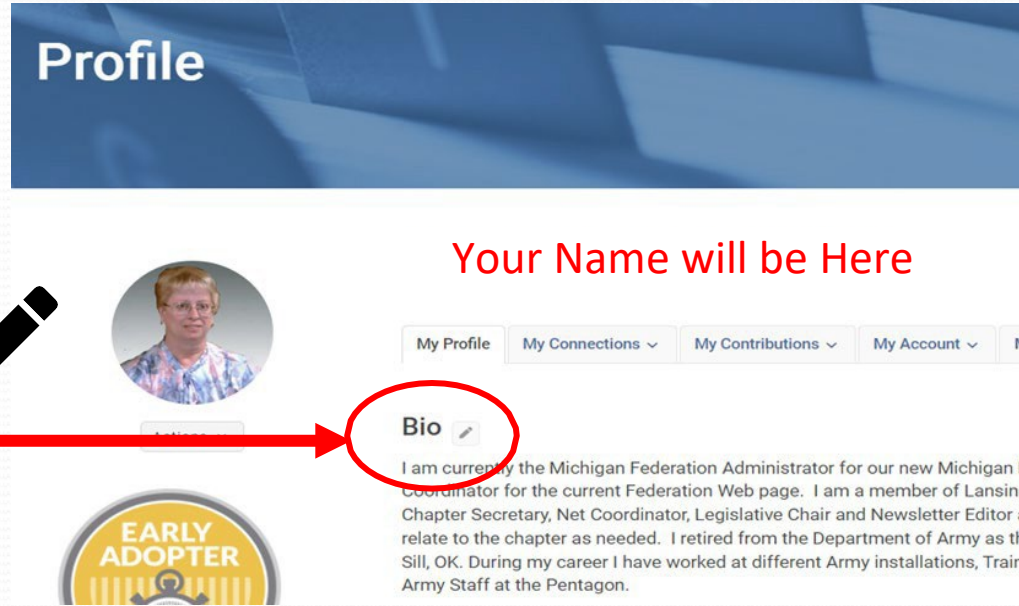
Next:

- Click the “Complete My Profile” button on the FEDHub homepage.
- Notice the “Help” button at the right.



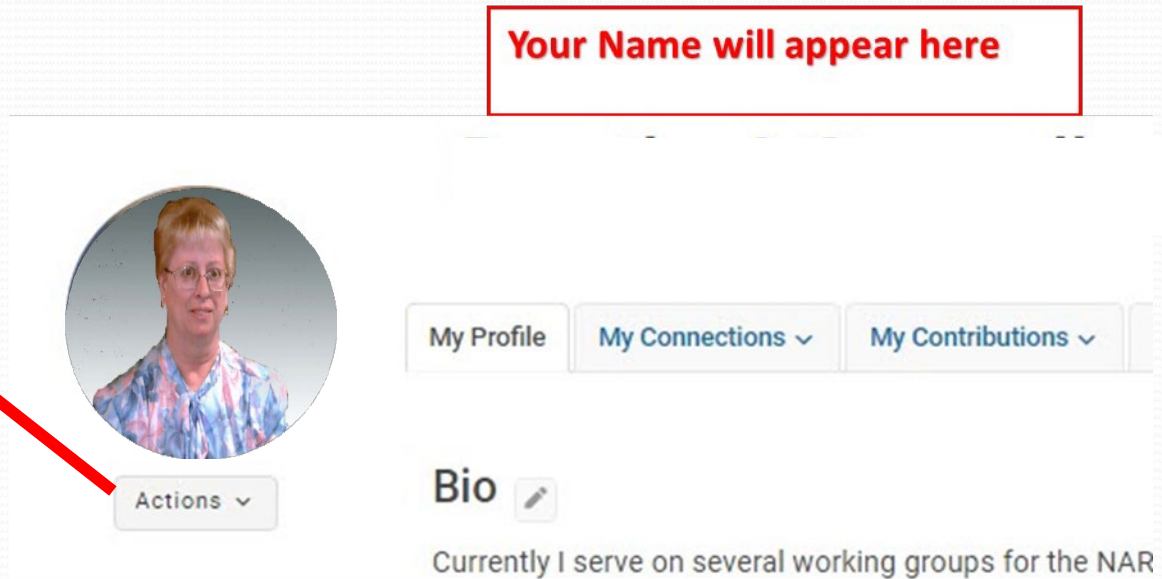
# Basic Profile

- Fill in the basic profile.
- Bio has what looks like a pen or pencil beside it. Click that to edit the Bio at any time



# Profile Picture

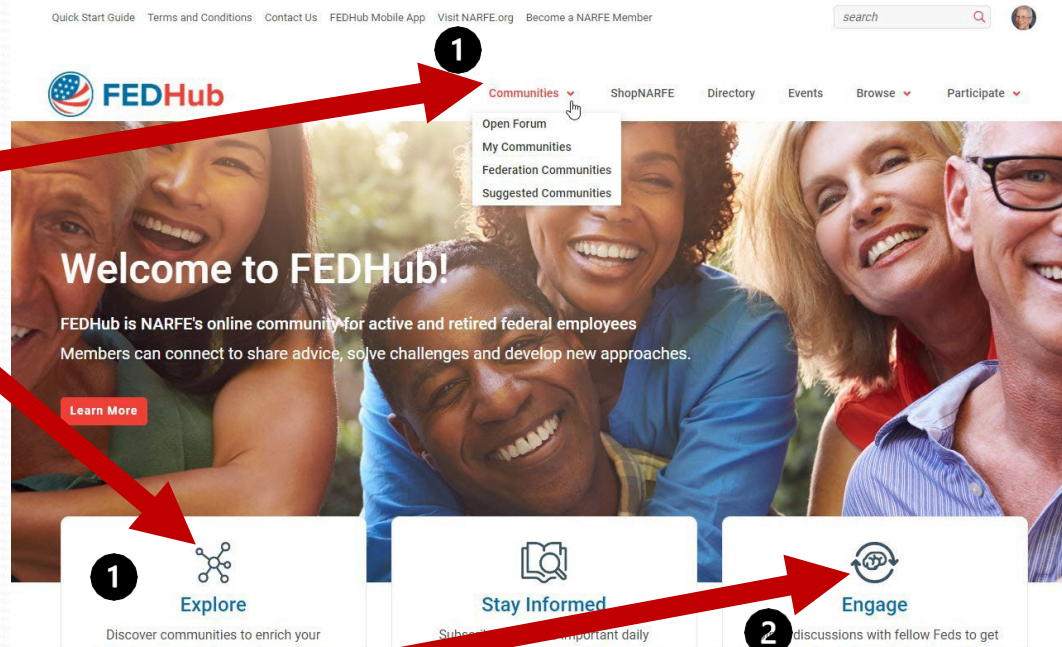
- Add a profile picture by clicking the Action box.
- Later use the same button to change or remove your picture.



**Click Actions to upload or change your picture!**

# Start the Conversation

1. Find communities to join from either the Communities menu or the Explore button.
2. Participate in discussions with other NARFE members by using the Engage button



# Engage

## Discussion Posts

[Browse](#) / Discussion Posts

Most Recently Updated ▾

Posts in my communities ▾

50 per page ▾

[Post New Message](#)

Thread Subject	Replies	Last Post	Community Name	Status
<a href="#">SF50 and OPM</a>	6	<a href="#">2 hours ago by Susan Villella</a>	The Retirement Zone	
<a href="#">PA NARFE Newsletters &amp; Meetings September</a>	0	<a href="#">13 hours ago by William Krouse</a>	NARFE Newsletter Exchange	
<a href="#">membership</a>	0	<a href="#">15 hours ago by J J Dippel</a>	Open Forum	
<a href="#">Comments- thoughts on FEP Aetna advantage, thinking of giving it a try in 2024 from Blue cross</a>	0	<a href="#">19 hours ago by Mark Golden</a>	Open Forum	
<a href="#">TSP Problems</a>	5	<a href="#">22 hours ago by Mark Golden</a>	Open Forum	

# Suggested Communities

- All members belong to the Open Forum + current Federation
- Join other communities that interest you.

**Suggested Communities**

**NARFE Newsletter Exchange** member

You asked, we heard you! Based on several requests from NARFE chapter leaders around the country, here's a community where you can share your local chapter newsletters. Simply join the community, create a post, and attach the file (or files). PDF files are preferred, but other formats will work, too. And if you're looking for newsletter design and content ideas, this is the place!

*last person joined 3 days ago*

**Open Forum** member

Open Forum

*last person joined 15 hours ago*

**NARFE Advocacy Leaders** Join

NARFE Senatorial Liaisons, Congressional District Liaisons, and others interested in helping NARFE advocate for our policy and legislative positions at all levels, particularly at the grassroots level.

*last person joined 7 days ago*

Community Name	Discussions	Members
NARFE Newsletter Exchange	55	87
Open Forum	1.7K	1.47K
NARFE Advocacy Leaders	58	244


# Recommended Communities

- Officers should join “Hail a CAB!” hosted by the NARFE Configuration Advisory Board
- Member Recruitment, Engagement and Retention
- NARFE Advocacy Leaders
- NARFE Newsletter Exchange
- Webmasters Unite!

# Reply to a Discussion

## 2. RE: Medicare & WEP

1 Recommend



[Stanley E Sartain](#)

Actions ▾

Posted 01-19-2023 14:15


I was told this week that a new bill #HR82 has been introduced to repeal WEP/GPO and everyone needs to contact their Congress and ask the to sign on and support this bill.




---









Stanley E Sartain  
Midland TX

▶ Original Message

Reply ▾



24pt Paragraph **B** *I* U ~~S~~ {:} ≡ ≡ ≡ ≡ **A**     $X_2$   $X^2$   $\Omega$

      @ # *I*  HTML 

**Type your reply here**

p > span > strong

Last auto-saved at: 04-18-2023 22:01

▶ Signature

Upload file

Cancel Delete Draft Save as Draft Schedule Post

# Start a New Discussion

On the main menu,  
Select Participate  
> Post A Message.

or

On the community page  
click the “Post to a discussion”  
(new) or “Post to this discussion”  
(reply).

The screenshot shows the FEDHub website interface. At the top, the navigation menu includes Home, Communities, ShopNARFE, Directory, Events, Browse, and Participate. A red arrow points from the 'Participate' menu to a dropdown menu containing 'Quick Start Guide', 'Post a Message', 'Share a File', 'Post to Your Blog', and 'Help/FAQs'. Below the navigation, the 'Michigan Federation' community page is displayed. A red arrow points from the 'Post to a Discussion' link to the 'Post to a Discussion' button. Another red arrow points from the 'Post to this discussion' link to the 'Post to this Discussion' button. The page also features a 'Community Ad Builder' section and an 'Announcements' section with a post from 'Dorothy A Creswell'.

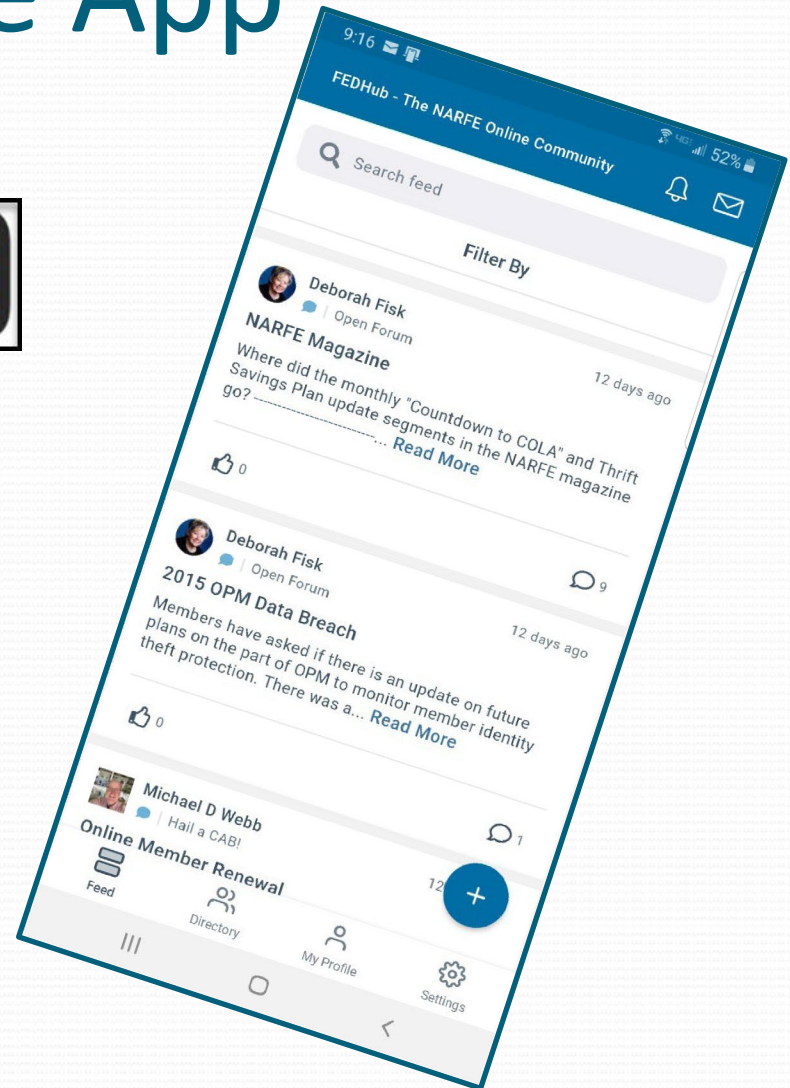
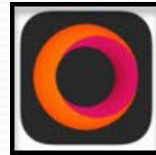


# Post Chapter Meetings

- Recommend header include City, Date, and Program
- Message should include
  - Location address
  - Start time
  - Cost if any
  - If reservations are needed, and deadline
  - Contact person / email / phone
  - Sponsor, e. g. New Braunfels NARFE Chapter 0672

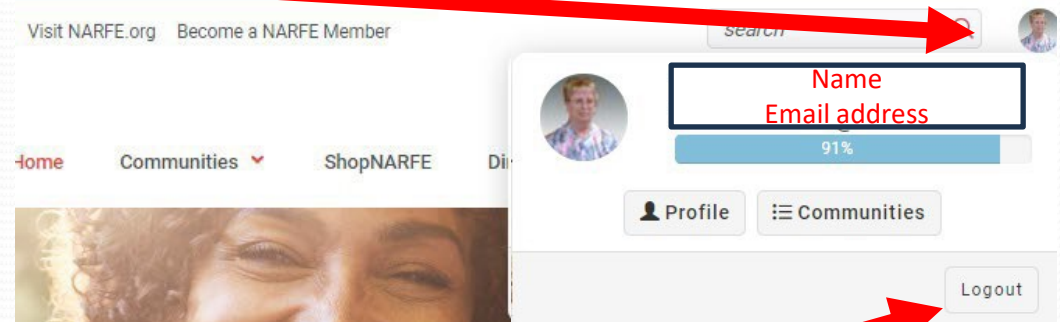
# Mobile App

- Search app store for “Connected Community”
- Setup: Domain is Fedhub.narfe.org
- Use NARFE login and password



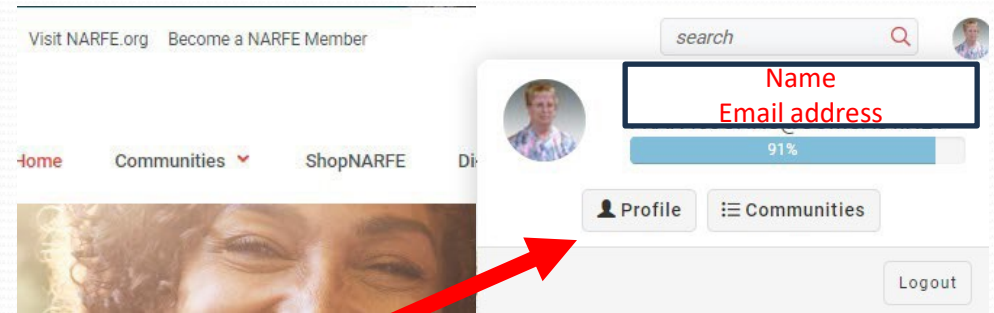
# Logout

- To logout, click on your profile picture (or icon) at the top right of the screen
- This will open a window with Buttons for Profile, Communities and logout.

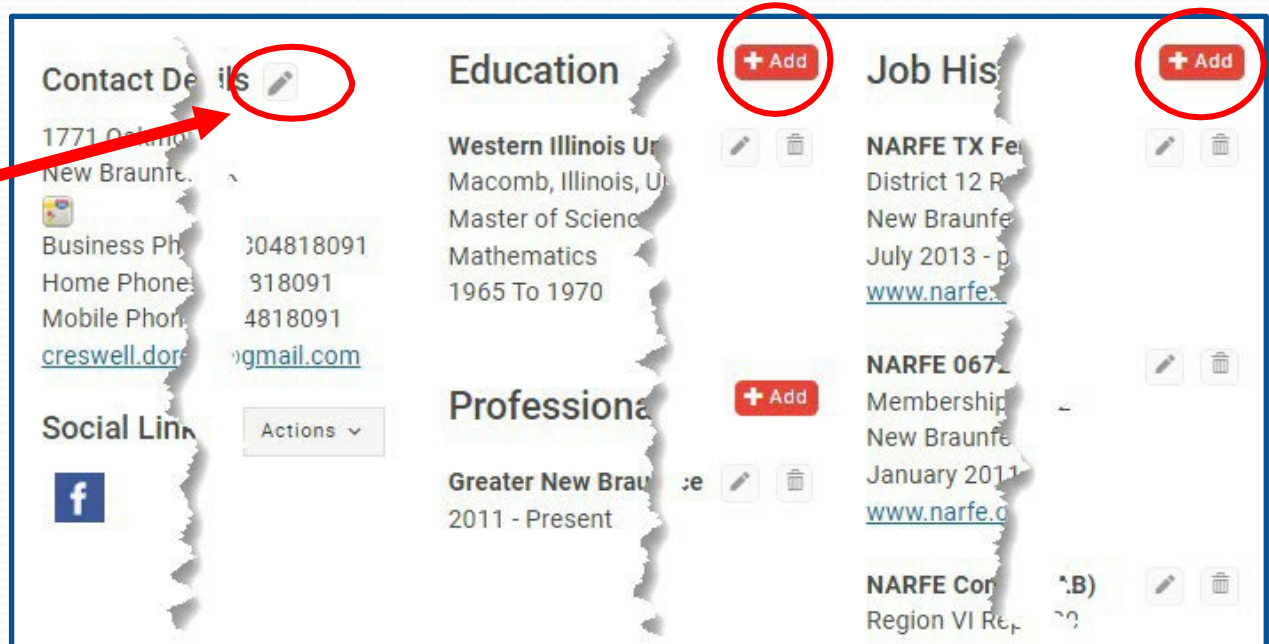


# Add to Your Profile

- As you have time you'll want to add to your profile and set some of the options
- Clicking on your profile picture (or icon) at the top right of the screen.
- Click on the Profile button to bring up the edit window again.



- Continue filling out the different part of the Profile.
- There are edit buttons to add and change each part.



# Discussion Signature

- You can set up a discussion signature that will be added at the bottom of each message. Can change when post.
- Default shown

### Discussion Signature

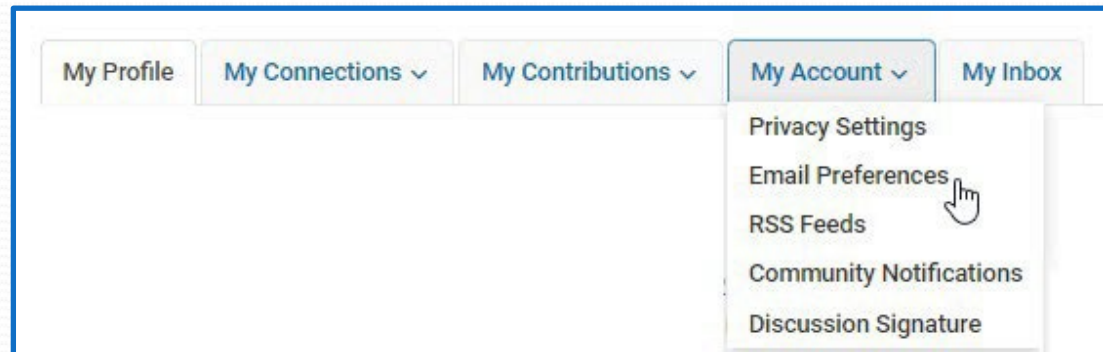
Default Signature

[FirstName] [LastName] [Designation]  
[JobTitle]  
[CompanyName]  
[City] [State]  
[Phone]

Available Variables:  
[FirstName] [LastName] [CompanyName] [JobTitle]  
[Designation] [EmailAddress] [Phone] [Phone2] [City]  
[State] [Country] [WebsiteUrl] [InformalName]

# Customize Your Settings

- My Account Settings
- On your profile page, click the “My Account tab.”
- Privacy settings
- Email Preferences
- Notifications
- Signature



# Email Delivery Settings

- Stay up to date with all FEDHub content by subscribing to a daily digest - a single email each day summarizing the latest topics in your community.
- Emails offer the option to change your settings.
- Participation emails replying to your posts etc.

### Email Preferences

In addition to [community notifications](#), other messages are routinely sent to users. These messages - System, Community, Participation, and Promotional - will always be sent to your [profile inbox](#). By default, they are also emailed to your preferred email address. Select "no" below to opt-out of receiving certain emails per your preferences. You will always receive these messages in your profile inbox regardless of these settings.

Email notifications and communications will be delivered to the email address below.

`FRAN45JOHNS@COMCAST.NET` [Change](#)

---

**System Emails**  Yes

Emails required to confirm user participation. Users cannot opt-out of these emails.

---

**Community Emails**  Yes

Emails typically sent from Community Admins or the Community Manager via automation rules (ex: moderation notifications, Component Manager emails). Some automation rules-based emails may be in other categories. By default, you receive Community emails from all your Communities unless you explicitly opt-out. [Manage Opt-out List](#)

**NOTE:** Discussion and consolidated digest settings are on the [Community Notifications](#) page.

---

**Participation Emails**  Yes

Emails reflecting one-on-one interactions (ex: reply to sender, contact requests, @mentions, real time notifications).

---

**Promotional Emails**  Yes

Emails that promote the outcome of purchase (ex: purchase the book of an annual conference speaker).

# Daily Digest

Open Forum Digest for Friday April 14, 2023



FEDHub-The NARFE Online Community <DoNotReply@ConnectedCommunity.org>  
To creswell.dorothy@gmail.com

👍 🔄 Reply 🔄 Reply All ➔ Forward ⋮

Fri 4/14/2023 6:07 AM

📄 If there are problems with how this message is displayed, click here to view it in a web browser.

Apr 13, 2023

## Discussions

### [Chapter 65 chapter meeting on PACT and COMPACT acts](#)

started 12 hours ago, [Pauline Jue](#) (0 replies)

1. [Join us on Wednesday, April 19 at 1:00 pm PST...](#) Pauline Jue

### [Question on Mail Handler Health Insurance After New Postal Insurance changes](#)

started 16 hours ago, [Frances E Johnston](#) (0 replies)

2. [I posted the new NARFE Fact Sheet on the coming...](#) Frances E Johnston

### [Advice wanted: Chapter Garage Sale and local news ads](#)

started 21 hours ago, [Linda Wallers](#) (0 replies)

3. [I am so happy to see so many newsletters posted...](#) Linda Wallers

[top](#)

[next](#)

1. [Chapter 65 chapter meeting on PACT and COMPACT acts](#)

[Reply to Group](#)

[Reply to Sender](#)



Apr 13, 2023 6:25 PM  
[Pauline Jue](#)

### Join us on Wednesday, April 19 at 1:00 pm PST

Katherine Payne, Health Systems Specialist to the Director of the SF Veterans Administration will provide an overview of the VA Health Care System and the PACT and COMPACT Acts. **Promise to Address Comprehensive Toxics (PACT)** expands benefits for toxin exposed veterans. The Comprehensive Prevention, Access to Care, and Treatment (COMPACT) Act addresses veterans with acute suicidal crises.

Write to [narfe65@gmail.com](mailto:narfe65@gmail.com) to get the Zoom link.

[Reply to Group Online](#) [View Thread](#) [Recommend](#) [Forward](#) [Flag as Inappropriate](#)

You are subscribed to "Open Forum" as [creswell.dorothy@gmail.com](mailto:creswell.dorothy@gmail.com). To change your subscriptions, go to [My Subscriptions](#). To unsubscribe from this community discussion, go to [Unsubscribe](#).

# Privacy Settings

You decide for each item who can see that type of data about you

## Privacy Settings

Your profile may be accessed through the member directory and community rosters. You have control over the information others see on your profile.

I would like to be included in the member directory and community rosters:  Yes

Picture	Public	▼
My Networks	Members Only	▼
Company Information	Members Only	▼
Job Title and Department	Members Only	▼
Address Lines	My Contacts	▼
Phone1	My Contacts	▼



Join the conversation and  
participate in the building of  
NARFE's future!