

OPM Moving to Login.gov for Services Online Access

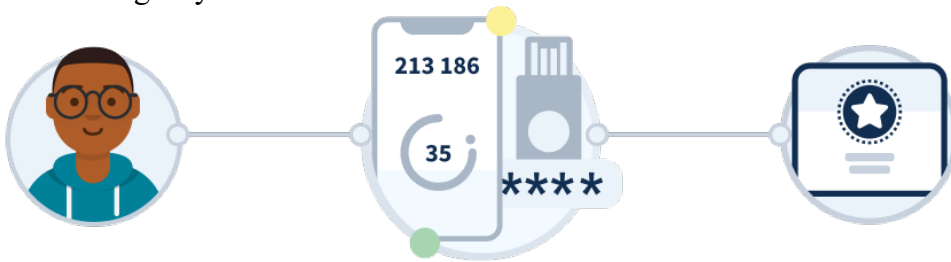
The Office of Personnel Management (OPM) sent a communication to all annuitants last week notifying them that, as of May 26, 2022, annuitants will need to access their Services Online account using login.gov. Login.gov is a secure service used to sign in to participating government agencies. You may already have a login.gov account if you access your Social Security Administration documents online.

If you do not already have a login.gov account, you will need to create one. Go to login.gov and click on "Create an account." If you already have a login.gov account, you will need to link it to your existing Services Online account. OPM sent step-by-step instructions to complete this step. Once you link your existing Services Online account to login.gov, you will use your login.gov username and password to access Services Online. Your CSA number will no longer work.

OPM is making these changes to provide heightened security protections for your Services Online account. Login.gov contains an added layer of authentication, known as multi-factor authentication or two-step authentication, and stronger passwords to protect your personal information.

How does it work?

Participating agencies use Login.gov to help protect their users. When you try to sign into a participating agency, you'll be prompted to sign in or create an account with Login.gov before you can access your profile with that agency.



All participating agencies use Login.gov for secure sign in

You provide 2 pieces of information to securely sign in and protect your information.

- Password
- Authentication method (such as a one-time code sent to your phone or an authentication app)

Using both a password and another method makes it difficult for others to access your information.



Some agencies require you to verify who you are.

Login.gov verifies your identity for the agency. By submitting personal identifiable information (PII), such as your photo ID, you can verify that you are you and not someone pretending to be you. We only confirm that you are you and do not make any determination on eligibility for agency services.