



FEDHub

NARFE's FEDHub

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9/20/2024 FEDHub Introduction 1

1

What is FEDHub?

- NARFE's exclusive member network – Social media
- Discussions in “Communities”
 - For each state
 - Topical, examples:
 - Benefits
 - Advocacy
 - Technology
 - Other groups, e.g. USPS, Active Employees

9/20/2024 FEDHub Introduction 2

2

Answers (crowd sourced)?

- Impact of the new Postal Health Benefit Plan?
- How do I take Required Minimum Distribution from my Thrift Savings Plan (TSP) account?
- I live in [city]. Is there a chapter near me?
- I have a benefit problem. HELP!
- What's status of H.R.82 on WEP/GPO Reform?

3

Why did NARFE Set this up?

- Help members connect with others
- Increase member engagement
- Retains members
- Increase chapter and federation visibility
- Faster response to advocacy challenges
- Supports a more mobile audience
- Generate non-dues revenue
- Mass email capability

4

Quick Start

- Getting to FEDHub
 - From www.NARFE.org or
 - FEDHub website www.FEDHub.narfe.org
- Login using the same ID and password you use for the NARFE website.

9/20/2024 FEDHub Introduction 5

5

Login at www.NARFE.org

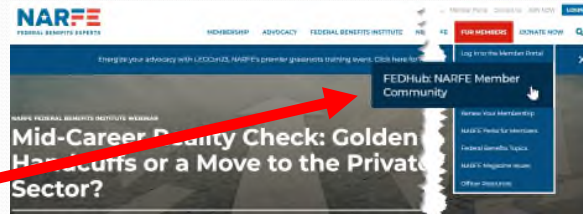
1. Start at www.narfe.org
Click "Login" at the top right of the screen.
2. Choose "member."
3. Enter ID and password.
You are now in the Member Portal with access to member-only parts of the system.

9/20/2024 FEDHub Introduction 6

6

Select FEDHub

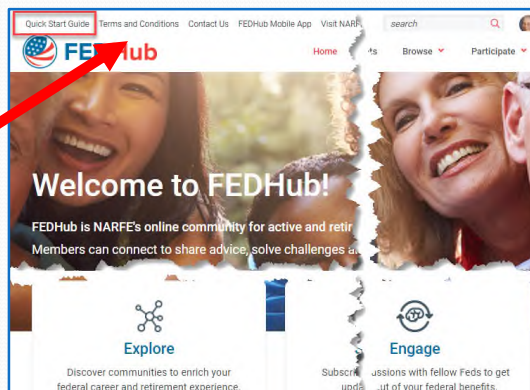
From the “For Members” dropdown menu select “FEDHub: NARFE Member Community.”



7

Quick Start Guide

- Top left find the “Quick Start Guide”
- Agree to “Terms and Conditions” before first post



8

Start Your Profile

Next:

- Click the “Complete My Profile” button on the FEDHub homepage.
- Notice the “Help” button at the bottom right.



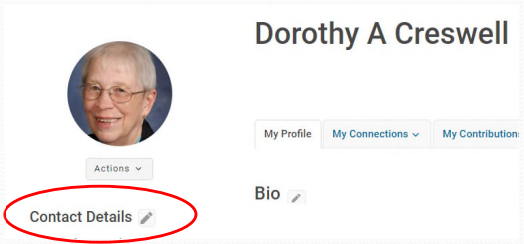
The screenshot shows the FEDHub homepage with a navigation bar at the top. Below the navigation bar are three main sections: 'Explore', 'Stay Informed', and 'Engage'. At the bottom right, there is a 'Quick Links' section with four buttons: 'Build My Network', 'Complete My Profile', 'Request a Community', and 'Help'. Two red arrows point from the text instructions to the 'Complete My Profile' and 'Help' buttons.

9/20/2024 FEDHub Introduction 9

9

Basic Profile

- Fill in the basic profile, at least your contact details
- Click the pencil icon to edit parts of your profile.



The screenshot shows a user profile for Dorothy A Creswell. The profile includes a profile picture, the name 'Dorothy A Creswell', and tabs for 'My Profile', 'My Connections', and 'My Contribution'. Below the profile picture is an 'Actions' dropdown menu. The 'Contact Details' button is circled in red, and a red arrow points to it from the text instructions.

9/20/2024 FEDHub Introduction 10

10

Profile Picture

- Add a profile picture by clicking the Action box.
- Later use the same button to change or remove your picture.

Your Name will appear here

Dorothy A Creswell

My Profile My Connections My Contributions

Bio
Currently I serve on several working groups for the NAR

Click Actions to upload or change your picture!

9/20/2024 FEDHub Introduction 11

11

Start the Conversation

1. Find communities to join from either the Communities menu or the Explore button.
2. Participate in discussions with other NARFE members by using the Engage button.

Welcome to FEDHub!

FEDHub is NARFE's online community for active and retired federal employees. Members can connect to share advice, solve challenges and develop new approaches.

1 Explore 2 Engage

9/20/2024 FEDHub Introduction 12

12

Suggested Communities

- All NARFE members belong to the Open Forum and their state Community
- Join other communities that interest you.

The screenshot shows a list of suggested communities. The first entry is 'NARFE Newsletter Exchange' with a description: 'You asked, we heard you! Based on several requests from NARFE chapter leaders around the country, here's a community where you can share your local chapter newsletters. Simply join the community, create a post, and attach the file (or files). PDF files are preferred, but other formats will work, too. And if you're looking for newsletter design and content ideas, this is the place!' It shows 2 discussions and 22 members. The second entry is 'Open Forum' with a description: 'Open Forum' and shows 123 discussions and 1000 members. The third entry is 'NARFE Advocacy Leaders' with a description: 'NARFE Senatorial Liaisons, Congressional District Liaisons, and others interested in helping NARFE advocate for our policy and legislative positions at all levels, particularly at the grassroots level.' It shows 1 discussion and 100 members.

9/20/2024 FEDHub Introduction 13

13

Moderation of Messages

- You haven't agreed to terms & conditions (required)
- You're posting for the first time
- Using certain "watch words"
- Links to outside websites that meet certain criteria
- You violate the terms & conditions, common:
 - Posting copyright materials without permission
 - Abusive language or personal attacks
 - Extreme political views – NARFE is non-partisan

9/20/2024 FEDHub Introduction 14

14

Reply to a Discussion

The screenshot shows a discussion titled "2. RE: Medicare & WEP" posted by Stanley E Sartain on 01-19-2023. The post content is: "I was told this week that a new bill #HR82 has been introduced to repeal WEP/GPO and everyone needs to contact their Congress and ask the to sign on and support this bill." A red arrow points to the "Reply" button in the top right corner of the post. Below the post is a rich text editor with a "Type your reply here" prompt and various formatting options. At the bottom of the editor are buttons for "Cancel", "Delete Draft", "Save as Draft", "Schedule", and "Post".

9/20/2024 FEDHub Introduction 15

15

Start a New Discussion

On the main menu, Select Participate then > Post A Message.

or

On the community page click the "Post to a discussion (new) or "Post to this discussion"

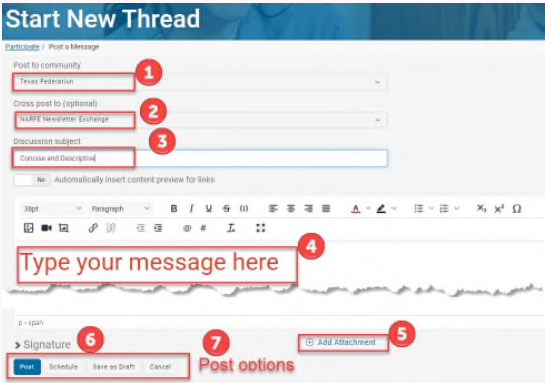
The screenshot shows the FEDHub main menu with "Participate" highlighted. A red arrow points from the text "On the main menu, Select Participate then > Post A Message." to the "Participate" dropdown menu. Below, the community page for "Texas Federation" is shown. A red arrow points from the text "On the community page click the 'Post to a discussion (new) or 'Post to this discussion'" to the "Post to a Discussion" button. Another red arrow points to the "Post to this Discussion" button.

9/20/2024 FEDHub Introduction 16

16

New Discussion

1. Pick a community
2. Optional second
3. Short, descriptive subject
4. Write message
5. Add file(s)
6. Optional signature edit
7. Post options:
 1. "Post" post now.
 2. "Schedule" post later
 3. "Save as Draft"
 4. Find scheduled and draft posts: Profile / My Contributions / My List of Contributions.
 5. Cancel



The screenshot shows the 'Start New Thread' interface. Callout 1 points to the 'Post to community' dropdown menu. Callout 2 points to the 'Cross post to (optional)' dropdown menu. Callout 3 points to the 'Discussion subject' text input field. Callout 4 points to the main text area with the placeholder 'Type your message here'. Callout 5 points to the 'Add Attachment' button. Callout 6 points to the 'Signature' dropdown menu. Callout 7 points to the 'Post options' section, which includes buttons for 'Post', 'Schedule', 'Save as Draft', and 'Cancel'.

9/20/2024 FEDHub Introduction 17

17

Post Chapter Meetings-Free


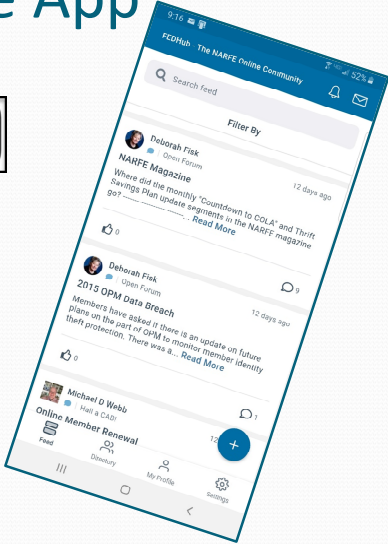
- Subject should include City, Date, and Program
- Message should include
 - Location address
 - Start time
 - Cost if any
 - If reservations are needed, and deadline
 - Contact person / email / phone
 - Sponsor, e. g. New Braunfels NARFE Chapter 0672

9/20/2024 FEDHub Introduction 18

18

Mobile App

- Search your app store for “Connected Community”
- Setup: Domain is **Fedhub.narfe.org**
- Use your NARFE login and password

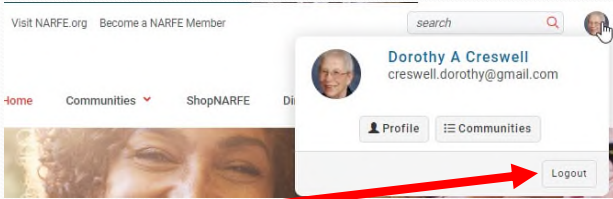



9/20/2024 FEDHub Introduction 19

19

Logout

- To logout, click your profile picture (or icon) at top right of screen
- Choose “logout”.

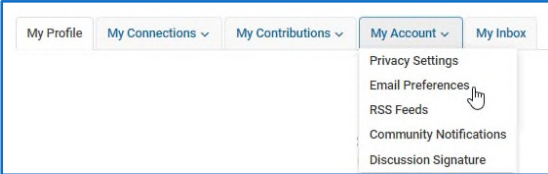


9/20/2024 FEDHub Introduction 20

20

Customize Your Settings

- My Account Settings
- On your profile page, click the “My Account tab.”
- Privacy settings
- Email Preferences
- Notifications
- Signature

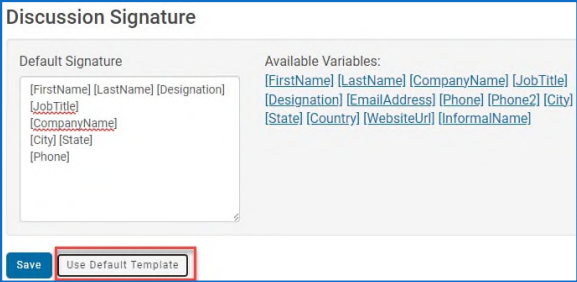


9/20/2024 FEDHub Introduction 22

22

Discussion Signature

- Discussion signature can be added at the bottom of each message. Can change when post.
- Example: [City] [State] will include your city and state from your contact details.



9/20/2024 FEDHub Introduction 23

23

Email Delivery Settings

- Stay up to date with all FEDHub content by subscribing to a daily digest - a single email each day summarizing the latest topics in your community.
- Emails offer the option to change your settings.
- Participation emails replying to your posts etc.

Email Preferences

In addition to [community notifications](#), other messages are routinely sent to users. These messages -System, Community, Participation, and Promotional - will always be sent to your [profile inbox](#). By default, they are also emailed to your preferred email address. Select "No" below to opt-out of receiving certain emails per your preferences. You will always receive these messages in your profile inbox regardless of these settings.

Email notifications and communications will be delivered to the email address below.

[FRANKS.JOHNS@COMCAST.NET](#) [Change](#)

System Emails Yes No
 Emails required to confirm user participation. Users cannot opt-out of these emails.

Community Emails Yes No
 Emails typically sent from Community Admins or the Community Manager via automation rules (ex: moderation notifications, Component Manager emails). Some automation rule-based emails may be in other categories. By default, you receive Community emails from all your Communities unless you explicitly opt-out. [Manage Opt-out List](#)

NOTE: Discussion and consolidated digest settings are on the [Community Notifications](#) page.

Participation Emails Yes No
 Emails reflecting one-on-one interactions (ex: reply to sender, contact requests, @mentions, real time notifications).

Promotional Emails Yes No
 Emails that promote the outcome of purchase (ex: purchase the book of an annual conference speaker).

24

Daily Digest

Open Forum Digest for Friday April 14, 2023

FEDHub-The NARFE Online Community <DoNotReply@ConnectedCommunity.org>
 To: [creswell.dorothy@gmail.com](#) Fri 4/14/2023 6:07 AM

1. If there are problems with how this message is displayed, click here to view it in a web browser.

Discussions

Chapter 85 chapter meeting on PACT and COMPACT acts [if](#) started 12 hours ago [Pauline Lee](#) (7 replies)

1. [Join us on Wednesday, April 19 at 1:00 pm PST](#) - [Pauline Lee](#)

Question on Mail Handler Health Insurance After New Postal Insurance changes [if](#) started 19 hours ago [Thomas E. Johnson](#) (7 replies)

2. [I posted the new NARFE Fact Sheet on the coming](#) - [Frances E. Johnson](#) started 21 hour 4 ago [Linda Walker](#) (3 replies)

Advice wanted- Chapter Garage Sale and local news ads [if](#)

3. [I am so happy to see so many newsletters posted](#) - [Linda Walker](#)

1. [Chapter 85 chapter meeting on PACT and COMPACT acts](#)

Apr 13, 2023 6:26 PM [Pauline Lee](#)

Join us on Wednesday, April 19 at 1:00 pm PST

Katherine Payne, Health Systems Specialist to the Director of the SF Veterans Administration will provide an overview of the VA Health Care System and the PACT and COMPACT Acts. Please to Address Comprehensive Toxic (PACT) expands benefits for toxin exposed veterans. The Comprehensive Prevention, Access to Care, and Treatment (COMPACT) Act addresses veterans with acute suicidal crisis.

Write to [parfed5@gmail.com](#) to get the Zoom link.

[Reply to Group Online](#) [View Thread](#) [Recommend](#) [Forward](#) [Flag as Inappropriate](#)

You are subscribed to "Open Forum" as [creswell.dorothy@gmail.com](#). To change your subscriptions, go to [My Subscriptions](#). To unsubscribe from this community discussion, go to [Unsubscribe](#).

25

Privacy Settings

You decide for each item who can see that type of data about you

Privacy Settings
Your profile may be accessed through the member directory and community rosters. You have control over the information others see on your profile.

I would like to be included in the member directory and community rosters: Yes No

Picture	Public
My Networks	Members Only
Company Information	Members Only
Job Title and Department	Members Only
Address Lines	My Contacts
Phone1	My Contacts

9/20/2024 FEDHub Introduction 26

26



Join the conversation and participate in the building of NARFE's future!

9/20/2024 FEDHub Introduction 27

27