

**NARFE CHAPTER 0672
PROGRAM TOPICS SURVEY
AUGUST 16, 2024**

OVERVIEW & OUTLINE

- Survey Distributed in late June & July, with Aug 2 suspense
- Summary of responses
- Takeaways

Mail to Chip Franck, 13 Royal Crst, New Braunfels TX 78130-6143.

PROGRAM / LUNCHEONS

1. Location. How many miles do you live from the meeting place Comal County Senior Center, 710 Landa St. New Braunfels?
 10 mi. or less 11-20 mi. 21-30 mi. 31-40 mi. Over 40 mi.
2. Program meetings (not luncheons) attended since 1/1/2023? None 1-3 4-6 7 or more
3. If your response to #2 was 3 or less, why didn't you attend more meetings? check all that apply:
 No interest Schedule conflict No transportation Poor health
 Don't know anyone Don't feel welcome Cost Other, describe:
4. If your answer to Question 3 included "schedule conflict," Please describe.
5. What **past** program topics interested you the most? Check all that apply. ✓
 Tax Tips for Seniors Identity theft / Fraud Smart Phones Preparing for Life's Events
 Infrastructure Planning City Planning Legislative Update TXDOT Road Plans
 San Antonio Food Bank FEHBP Open Season NARFE-PAC Alzheimer's Disease Issues
 Medicare & Fed Emp/Ret Senior Tech Topics Key Documents Social Sec for Fed Emp/Ret.
6. What **future** program topics would you like? Check all that apply. ✓
 Legislation / PAC Financial / Fraud Community / Civic Health / Wellness / Medical
 Self-Improvement Hobby / Travel Federal Benefits Technology (computers, phones, etc.)
 Member profiles Member Forums About NARFE Other. Describe.
7. What **luncheon entertainment** would you like to see in the **future**? Check all that apply. ✓
 Accordion Barbershop Country Guitar Comedian Motivational Other. Describe.
8. What **other chapter organized activities** would you like to see in the **future**? Check all that apply. ✓
 Day trips Tours Book Discussion Off-hours Other. Describe

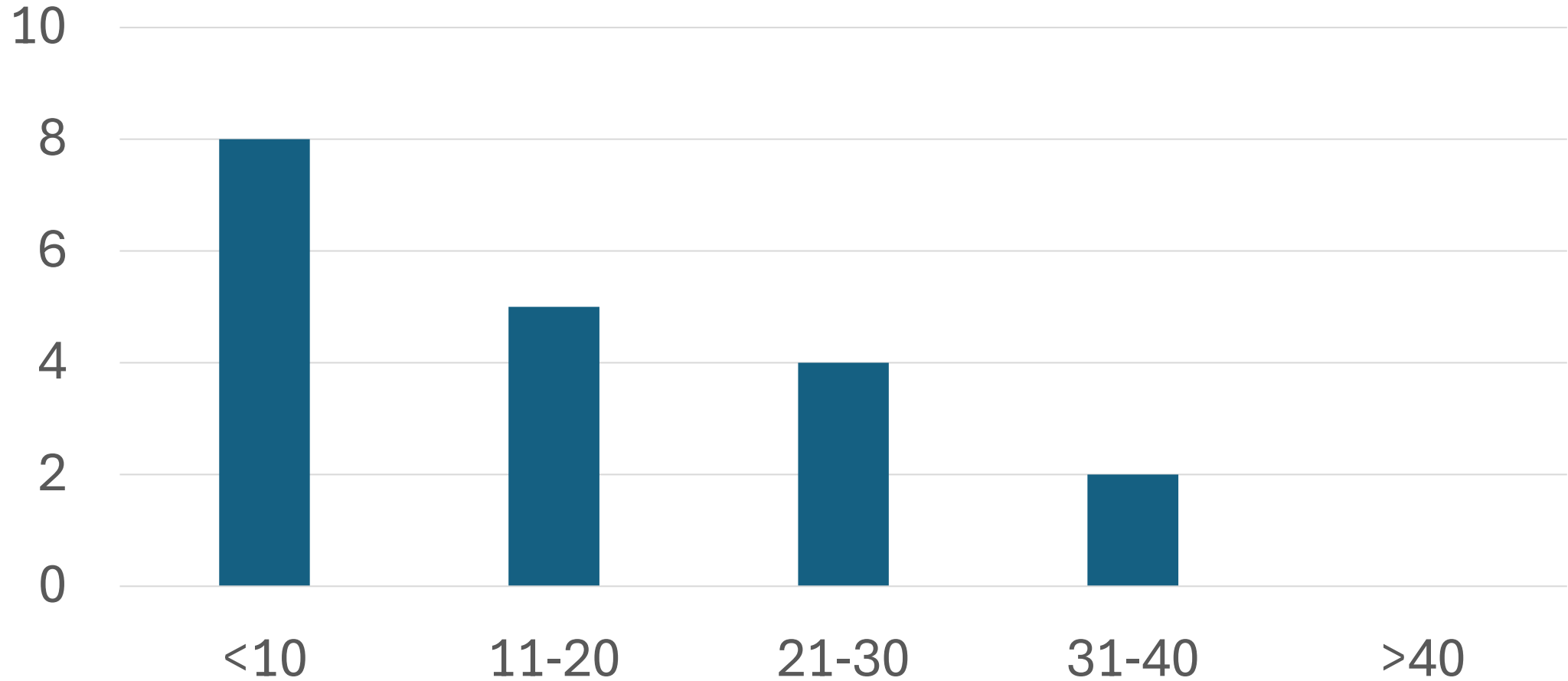
EMAIL/INTERNET

9. Do you have a computer, tablet, or smart phone? Yes No. If No, please skip to question 13 "Other".
10. Do you use email? Yes No
 - a. If yes, are you getting our meeting reminders? Yes No
 - b. If you use email, but you're not getting our reminders or newsletter by email, please share your email address:
11. Do you use our chapter website <http://www.narfe.org/chapter0672>? Yes No
12. What do you think of our chapter website? From 1 [not good] to 5 [very good] rating.

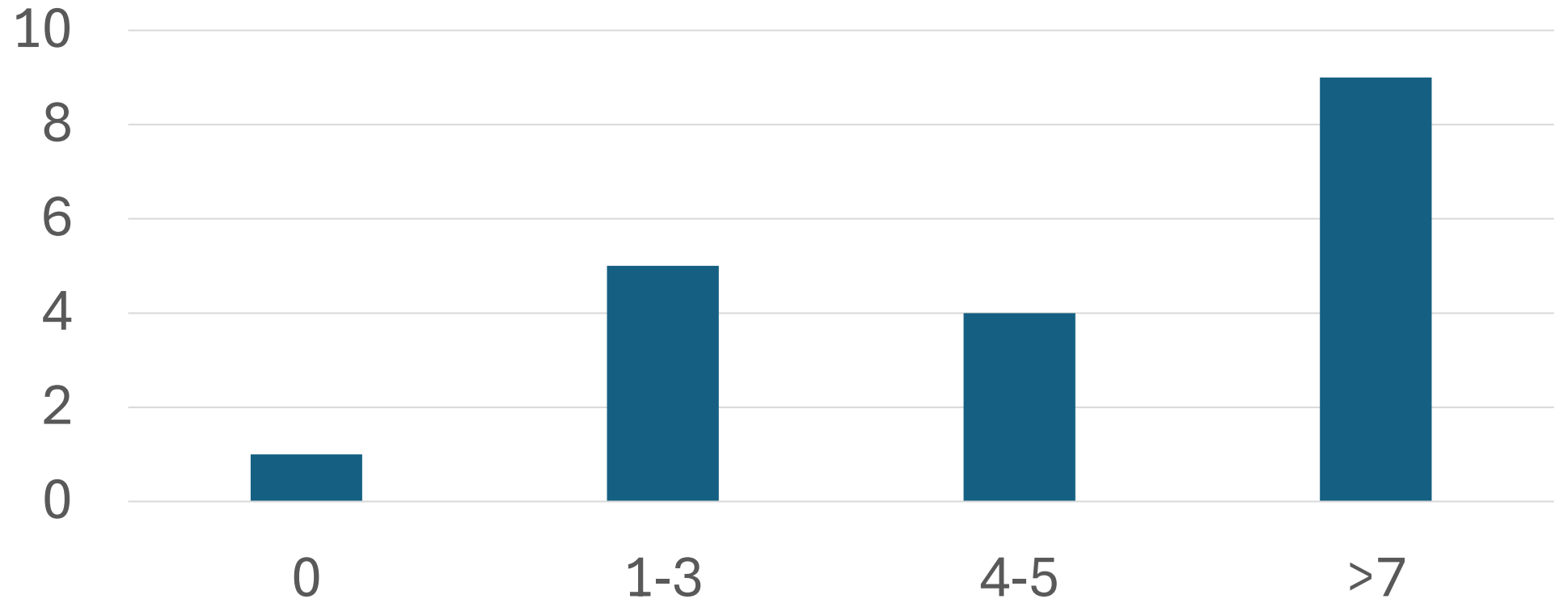
OTHER

13. Have you needed our chapter Service Officer's assistance? Check all that apply. ✓
 Help with OPM Report a death Federal benefit answers Social Security help Other. Specify:

QUESTION 1. DISTANCE TO MEETINGS

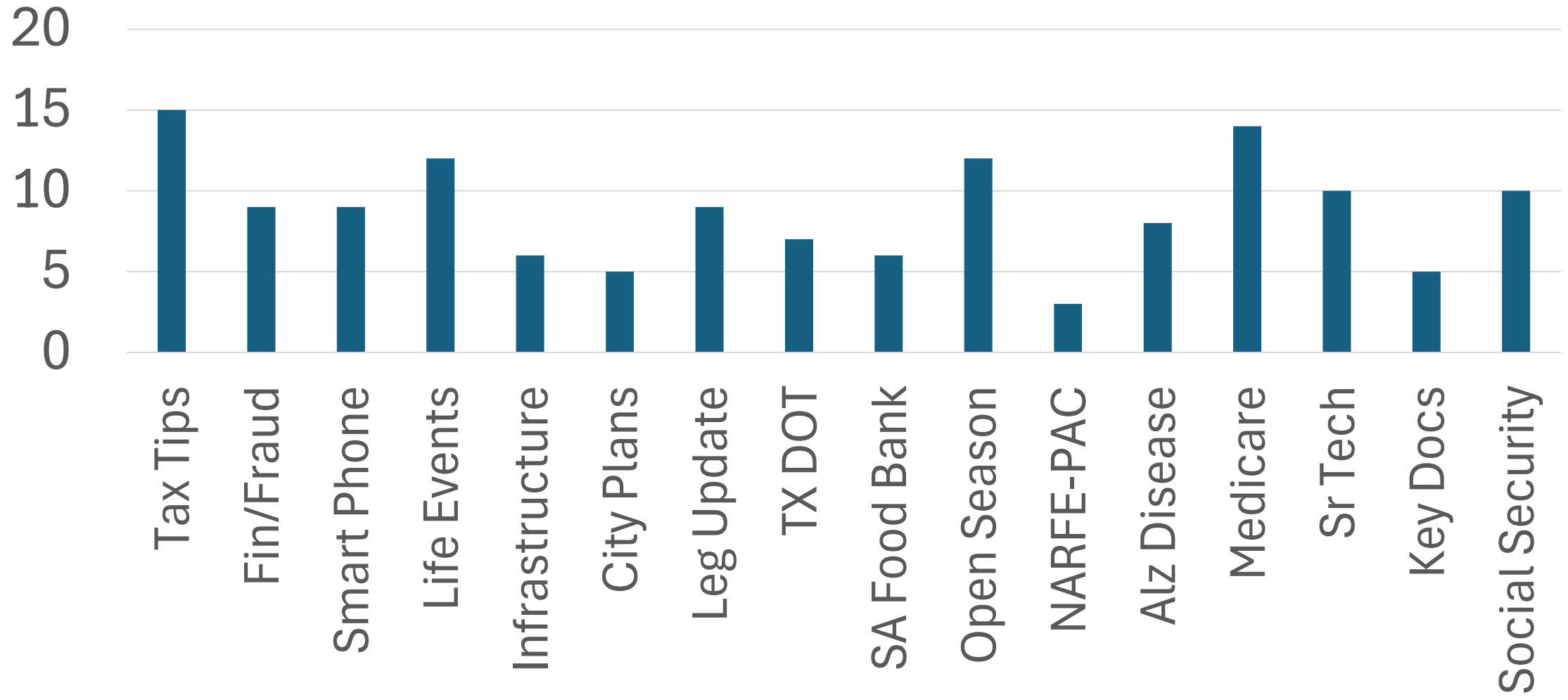


2. MEETINGS ATTENDED (23-24)



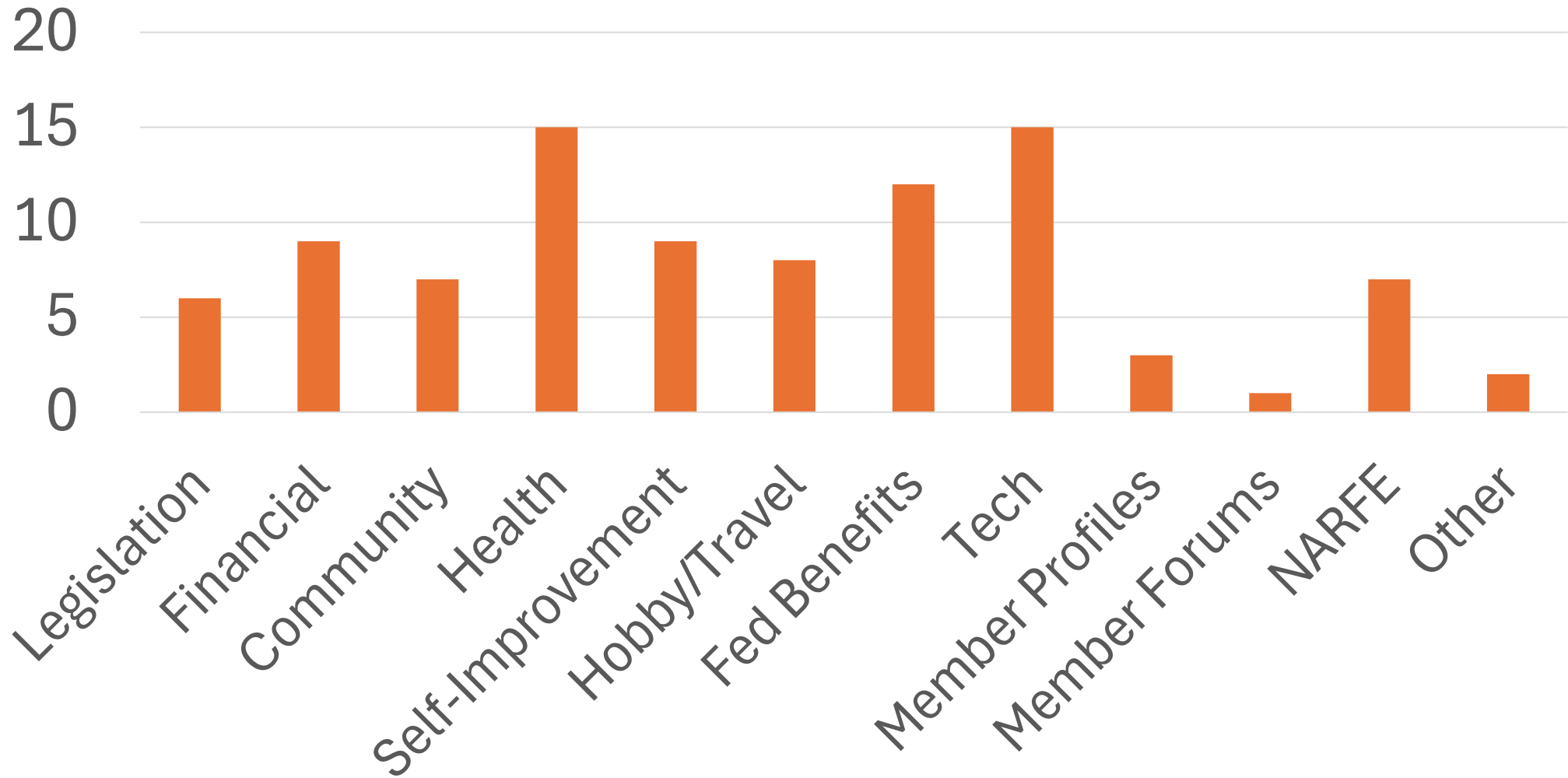
3-4: ≤ 3 Meetings: Too far away, Medical Appts,
Family Commitments

5. PAST TOPICS LIKED

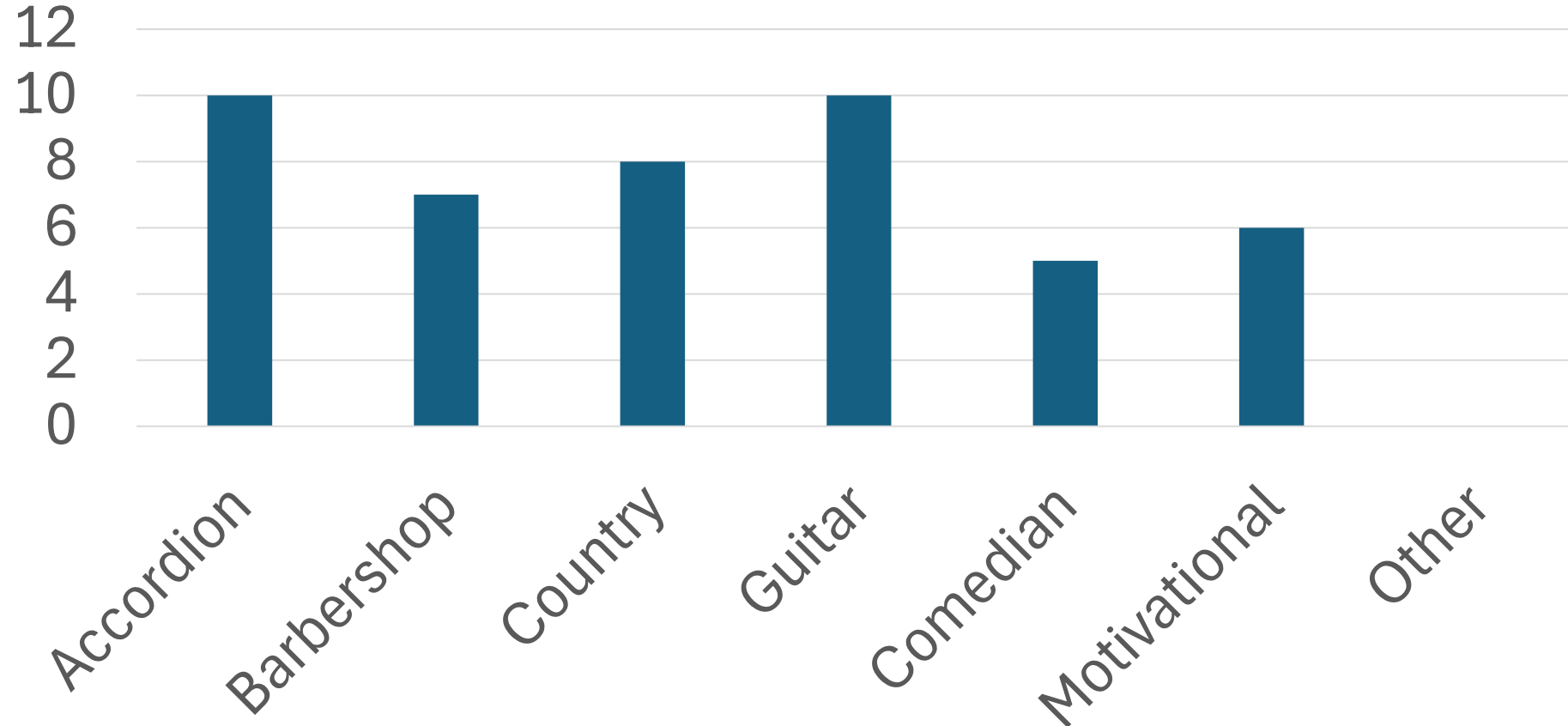


6. FUTURE TOPICS

Also: NARFE Web Site Nav; Sister Sara's Sanctuary, LTCI

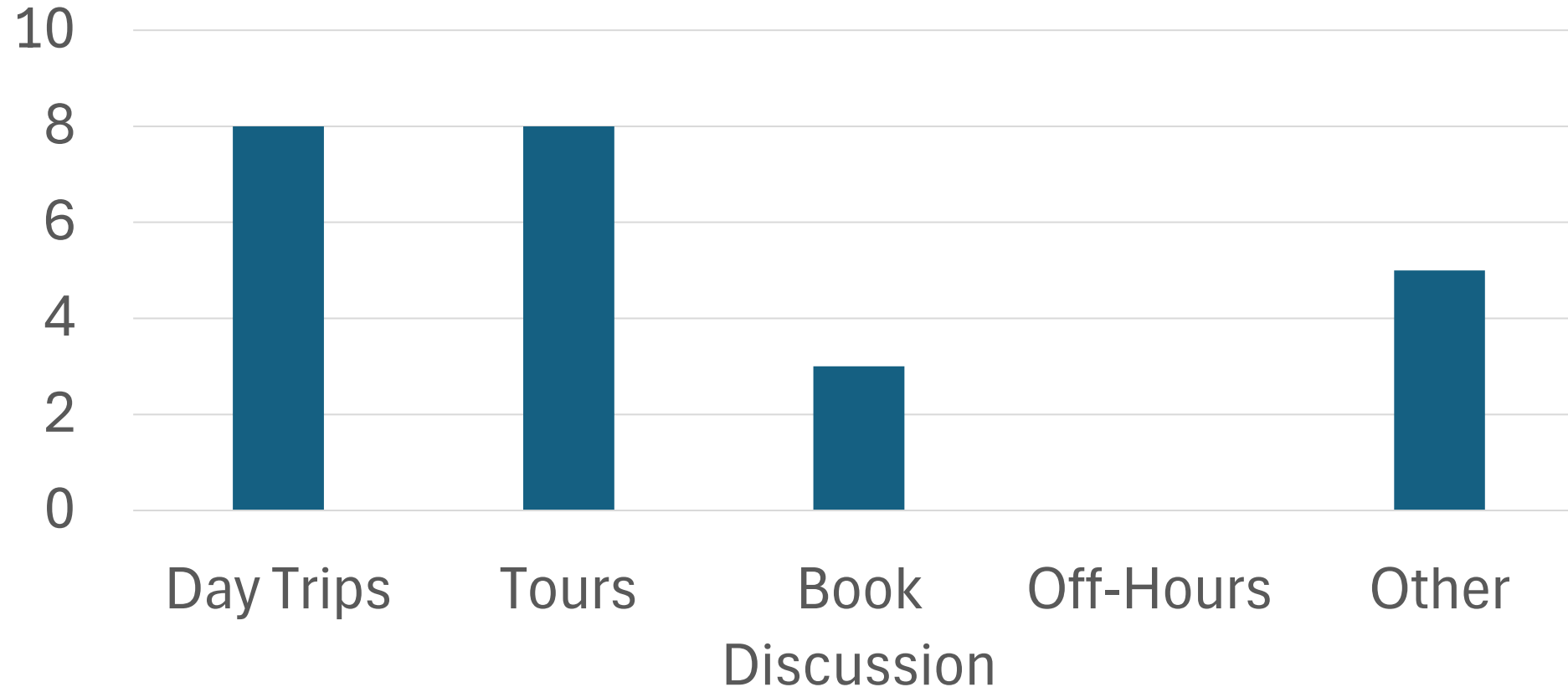


7. LUNCHEON ENTERTAINMENT



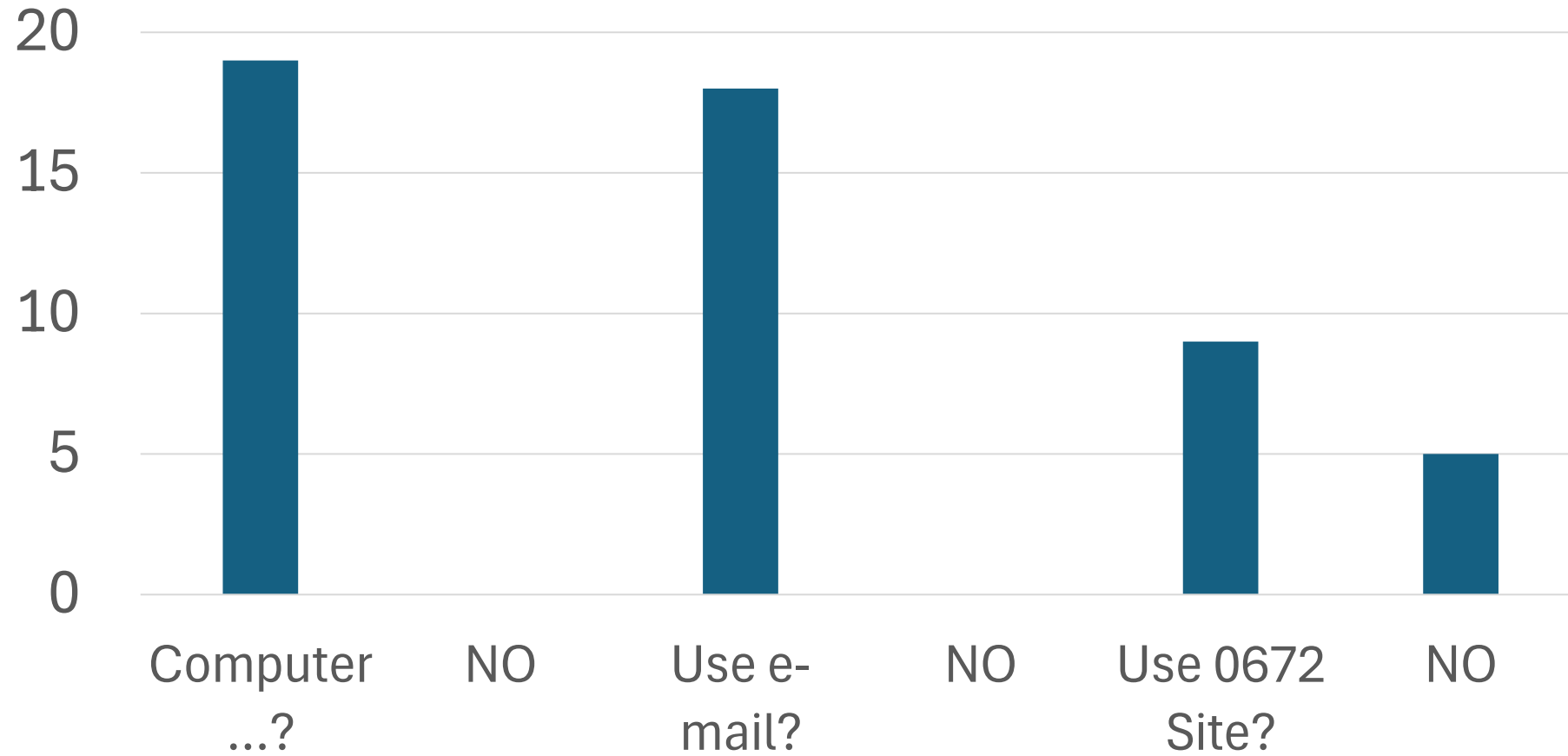
Variety desired; Terry Cavanagh twice

8. OTHER CHAPTER EVENTS



Also CPR training, Medical Billing, Testimonials from Retirees, Fed Hub Refresher, Charitable Projects, Independent & Assisted Living Facilities

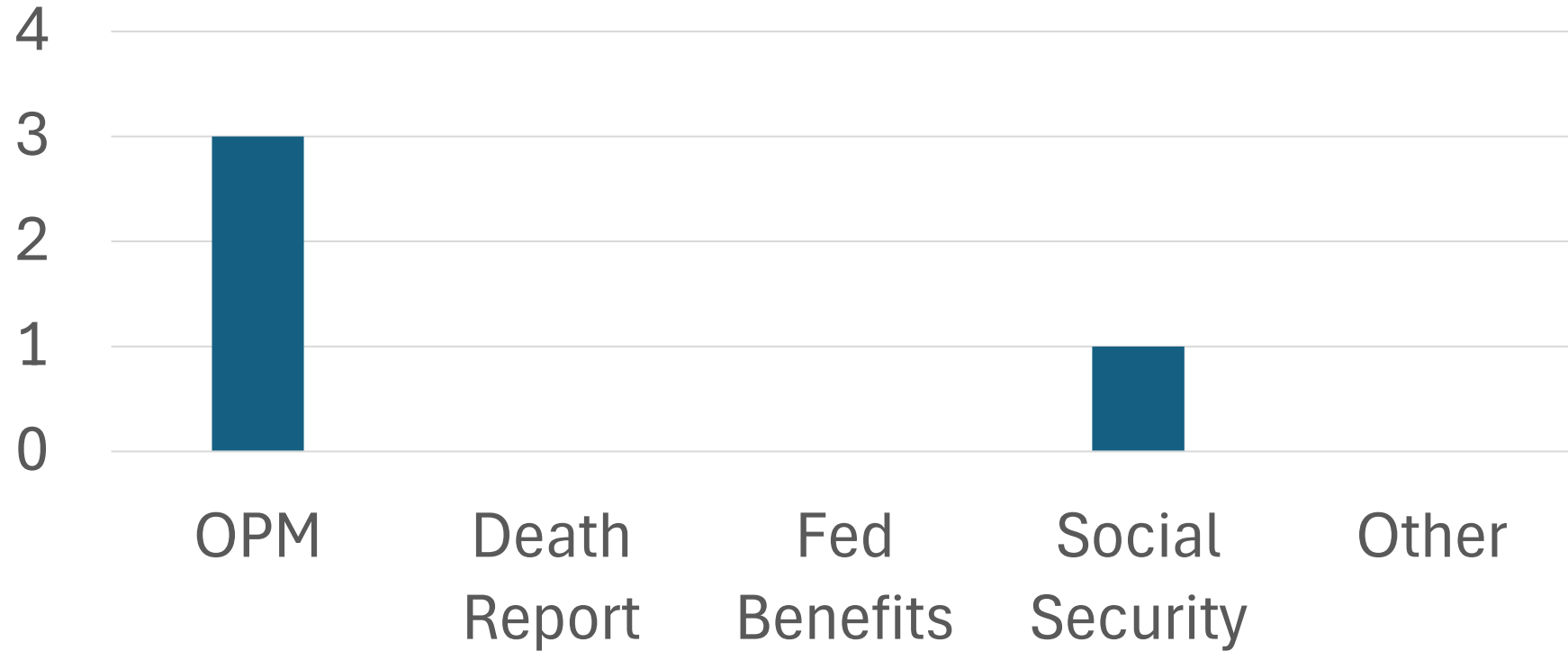
9-12. TECH USE, etc.



One e-mail address shared

Website got five
“5” ratings.

13. SERVICE OFFICER ASSISTANCE?



OPM via login.gov

PROGRAM TOPICS SUMMARY

TOPIC	Pocket-book	Health	Community	Tech	Advocacy
PAST (%)	47	16	15	12	10
FUTURE (%)	21	31	12	16	19

THOUGHTS ON FUTURE PROGRAMS

- LESS EMPHASIS ON “POCKETBOOK” TOPICS
- MORE EMPHASIS ON HEALTH AND ADVOCACY
- ABOUT THE SAME ON COMMUNITY AND TECHNOLOGY
- VARIETY OF LUNCHEON ENTERTAINMENT DESIRED

MORE TAKEAWAYS

- QUESTION 8: SOME FOLLOWUP ON DAY TRIPS & TOURS SEEMS INDICATED
- 9-10: BASICALLY, THOSE WHO RESPONDED HAVE COMPUTERS AND USE E-MAIL.
- 11-12: ... BUT TEND NOT TO USE THE CHAPTER WEBSITE, EVEN THOUGH THOSE WHO DO RATE HIGHLY
- 13: STATED SERVICE OFFICER NEEDS RELATE TO DEALING WITH THE FEDERAL GOVERNMENT (OPM & SSA)

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